



**By 2030 eThekweni will be Africa's
most caring and liveable city**

An aerial photograph of eThekweni, South Africa, showing a dense urban area with numerous high-rise buildings, a sandy beach, and the Indian Ocean. The Nelson Mandela Bay Stadium is visible in the middle ground. The text 'Clean My City Qalakabusha Social Intervention Plan' is overlaid on the image in a large, black, sans-serif font.

**Clean My City
Qalakabusha
Social Intervention Plan**

3 December 2014
SAFER CITIES



INTRODUCTION

- The Qalakabusha project an initiative that aimed to address the plight of homeless people and immigrants within the CBD particularly those residing at ALBERT PARK and inner city surroundings
- Safer Cities coordinated a group of multi disciplinary stakeholders consisting of the ff:
 - Safer Cities and iTRUMP, Co-operative Governance and Traditional Affairs (COGTA) , Department of Social Development (DSD), Metro Police, Community Participation and Action Support Unit, Department of Home Affairs, Safety and Security Head of the Ward Committee, Volunteers from Department of Community Safety and Liaison, Youth Ambassadors, Community Care Givers, EPWP, SAPS, Metro Rail, Home Affairs and Albert Park Community Crime Prevention Association
- A total of **354 people** were **interviewed** and **profiled**



PROFILING RESULTS

- Profiling conducted in 2013
- 354 people interviewed, 340 are South Africans
- 80% males, 20% females, 80% over 18yrs, 10% under 18 and 10% over 35 years
- 24% have matric, 1% tertiary and 75% below grade 12
- 54% do not have ID
- 90% abuse drugs, 10% not – just homeless
- 93% wanted to be reunited with families, 7% not willing



ANALYSIS

- There are people who only come to the park during the day to get whoonga
- Others want to return home (especially the locals) but they fear reprisals due to crimes they had committed.
- Some of them were once rehabilitated and relapsed because of poor support system
- Women are raped on daily basis to receive protection
- Whenever there are police operations they lose belongings, ID's and medications.
- Stolen jewellery is sold at Local Gold Exchange Outlets and stolen goods are sold at pawn shops and other businesses owned by foreign nationals
- Foreign nationals called "Baries" sells whoonga and demands rent from the locals
- Trains are used as mode of transporting drugs to the townships
- "Free rides" takes place every Sunday – remain loyal



ANALYSIS

- “Baries” Foreign National use the underground tunnels as a dwelling place and they are armed.
- Some foreign nationals are in the park mostly to gain access to the harbour so as to migrate to Europe and South America
- Most of them are military trained and dangerous, there is a chain of command (ranks) in the underground tunnels.
- Foreign nationals are intimidating and threatening in their behaviour
- Supply drugs in exchange for sex to local females
- Some have no formal documents while most seem to have permits
- Manufacturing and drug supply is restricted to Foreign nationals, SA not allowed to trade



SOCIAL INTERVENTION GUIDING PRINCIPLES AS PER PTDSA

- 4.** All services rendered to service users and to persons affected by substance abuse were provided in an environment that—
- (a) recognises the educational, social, cultural, economic and physical needs of such persons;
 - (b) ensures and promotes access to information regarding the prevention of substance abuse;
 - (c) promotes the prevention of exploitation of such persons;
 - (d) promotes the respect for the person, human dignity and privacy of service users and persons affected by substance abuse;
 - (e) prevents stigmatisation of service users;
 - (f) promotes the participation of service users and persons affected by substance abuse in decision making processes regarding their needs and requirements;
 - (g) recognises the special needs of people with disabilities



- h)* ensures that services are available and accessible to all service users, including women, children, older persons and persons with disabilities without any preference or discrimination;
- i)* ensures that service users are accepted as human beings in need of help and with the potential to change;
- j)* coordinates the educational needs of children with the relevant education department;
- k)* strives to render effective, efficient, relevant, prompt and sustainable services;
- l)* respects the confidentiality of the information relating to the treatment and rehabilitation of service users and persons affected by substance abuse;
- m)* respects the right of service users and persons affected by substance abuse to give written consent to participate in any research related to their treatment and rehabilitation; and
- n)* ensures that services are appropriate to the ages of children and youth.



COORDINATED SOCIAL INTERVENTIONS AND LAW ENFORCEMENT PLAN

SOCIAL INTERVENTIONS

- Conducted Drug and Substance abuse awareness campaigns at Albert Park – 2 days per month and reception for 2 days per month
- 72 people reached and assisted 25 admitted to Newlands Park Centre
- 3 Reunified with families
- 2 rape victims referred to hospital for assessment, treatment and referral
- Children received out patient detoxification at Kwa Mashu Poly Clinic /Simama supported by ICARE

DEPT's / ORG

- Dept of Health
- Dept of Social Development
- Cooperative Governance and Traditional Affairs
- Community Participation and Action Support
- Liquor Authority
- ICARE
- Dept of Community Safety and Liaison
- NGO's
- CPF's
- Ward Safety Committees



LAW ENFORCEMENT

- Coordinated law enforcement was conducted after each social interventions targeting those who are in contravention with the law
- Over 300 people were apprehended
- 150 received warnings for loitering and released
- 12 illegal immigrants were arrested – CAS No available
- Charges ranged from loitering trespassing and possession of drugs

DEPT's / ORG INVOLVED

- Metro Police
- SAPS
- CPF
- Albert Park Crime Prevention Association
- Metro Rail Protection Services
- UMZ
- NPA
- Home Affairs Immigrations



URBAN MANAGEMENT

- Fencing of the open spaces
- Sealing of manholes next to railways lines which were used as access and exit points by drug peddlers
- Replacement of palisades at taxi holding points to limit access to railway lines
- Removal of debris

DEPT'S INVOLVED

- Coastal and Stormwater Maintenance
- Architectural Services
- Durban Solid Waste



SOCIAL INTERVENTION 7 POINT PLAN

- **Social Intervention Plans developed to deal with Harm Reduction and Demand Reduction**

(Outreach & Reception Services, Screening & Psycho Social Support, Treatment & Rehabilitation Services, Skills Development & Opportunities, ID & Birth Registration, Reunification & Reintegration, Shelters & Halfway Houses)

- **2 Supply Reduction Plans**

(Identification of production and manufacturing sources, Enforcement of bylaws, Criminal Procedure Act etc)



OUTREACH AND RECEPTION CENTRE

OBJECTIVE	ACTIVITY	STAKEHOLDERS	PROJECT LEADER	TIME FRAME
Improve access to relevant services	Daily visits and preliminary screening by fieldworkers to Albert Park and surrounding areas to raise awareness about available services	Safer Cities, EPWP Substance Abuse Counselors, COGTA, VSCCP, APCCA, LDAC, CPAS, UMZ I CARE	M. Qhobosheane (Safer Cities)	April – Dec 2014
Conduct ongoing reception services	Procure and provide 50 sitter marquee to be utilised as a Phase 1 Reception Centre stationed at Albert Park Secure accommodation for Phase 2 screening at Diakonia/ Dennis Hurley Centre	Dept of Social Development, Safer Cities, Diakonia, Dennis Hurley Centre, UKZN and UNISA students	CPAS	April – Dec 2014 (3 Days per week = 96 days)



SCREENING AND PSYCHO SOCIAL SUPPORT

OBJECTIVE	ACTIVITY	STAKEHOLDER	PROJECT LEADER	TIME FRAME
<p>To provide assistance to screened service users referred to the Department of Social Development</p>	<p>Assign social auxiliary worker and social worker- at the reception centre weekly, on Tuesdays, Wed & Thursday</p> <p>Refer screened users to appropriate services</p> <p>Source vacancies at rehabilitation and treatment centres for motivated users</p> <p>Provide statutory services to Children at Risk</p>	<p>Dept of Social Development UKZN UNISA I CARE</p>	<p>R. Moodley (Dept of Social Development)</p>	<p>April – Dec 2014</p>



ADDICTION TREATMENT AND REHABILITATION

OBJECTIVE	ACTIVITY	STAKEHOLDERS	PROJECT LEADER	TIME FRAME
Approved Treatment Regimes, Management Protocols and the Referral Pathways implemented	Facilitate compliance with approved guidelines at all levels	DoH Health Unit SANCA	Vijay Naidoo (EHU) Dr Badat (DoH)	April - ongoing



EMPOWERMENT & SKILLS DEVELOPMENT

OBJECTIVE	ACTIVITY	STAKEHOLDERS	PROJECT LEADER	TIME FRAME
Improve skills of motivated users through empowerment programmes including arts and sports	Conduct skills audit to motivated users Develop individual care plans for motivated users Provide arts, sports and entrepreneurial development opportunities to motivated users	Skills Development Unit Sports and Recreation Development Unit KZN Sports and Recreation Business Support Unit Dept of Social Development Durban Chamber NGO's	Binky Mkhize Safer Cities	April – Dec 2014



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IDENTITY DOCUMENTS

OBJECTIVE	ACTIVITY	STAKEHOLDERS	PROJECT LEASER	TIME FRAME
To promote registrations of all homeless and destitute persons living in Albert Park and surrounding areas	<p>Compile database of persons without ID documents</p> <p>Arrange special registrations to motivated persons through Home Affairs</p>	<p>CPAS Dept of Home Affairs Community Health Workers COGTA – CDW’s Safer Cities</p>	Xolani Luthuli (Safer Cities)	April – Dec 2014



REUNIFICATION AND REINTEGRATION

OBJECTIVE	ACTIVITY	STAKEHOLDERS	PROJECT LEADER	TIME FRAME
To facilitate Family reintegration and reunification Services	Facilitate team approach in tracing families Render reintegration and reunification services to young people, women and adults	Department of Social Development FAMSA EPWP (lay counsellors Councillors CCGs Faith based organizations Youth and other recreational Clubs	R. Moodley (Dept of Social Development)	April – Dec 2014



SHELTERS AND HALFWAY HOUSES

OBJECTIVE	ACTIVITY	STAKEHOLDERS	PROJECT LEADER	TIME FRAME
<p>To provide sheltered accommodation to motivated drug users in preparation for rehabilitation and treatment</p>	<p>Identify 3 underutilised municipal or state buildings that could be converted to shelters for transitional accommodation to motivated users</p> <p>Conduct audit of homeless and destitute in the inner city</p> <p>Identify existing shelters that could partner with municipality for transitional accommodation</p> <p>Develop guidelines and policy for shelters</p>	<p>Human Settlements Real Estate IGR Dept of Social Development Environmental Health Safer Cities UMZ</p>	<p>Sbongile Tyida (Safer Cities)</p>	<p>April -2014 – June 2015</p>



UPDATE REPORT

Outreach and Reception Services:

422: Issued with referral cards to access services, reception operates 3 days per week in a tent at King Dinizulu Park and surrounding areas

2. Screening and Psycho Social Support – Dennis Hurley Centre: Only one Social Worker available once per week to manage and supervise operations at DHC

- 226 were screened and counselled by Social Workers from DSD and UNISA Brightside 4th year social work students at Dennis Hurley Centre since 8th April

3. Treatment and Rehabilitation: Only one facility available in Durban, next intake 24th Aug – 12 youth, 15 Sept – 12 adult females, 17 Nov- 18 adult males = 60 people out of 226

- 2 admitted to rehabilitation in Feb and have completed treatment, 18 were admitted at Newlands Park Centre on Monday 23rd June due to space limitations

4. Skills Development & Employment Opportunities: Water & Refreshments for those involved in Sports prog limits participation thus resort to drug to counter hunger pangs

- 40 Linked with Opportunities centre (info4africa) for lifeskills training, 54 are involved in Sports Development programme to facilitate rehabilitation and prepare for treatment

5. Identity Documents and Birth Registration: never applied for ID's no reference points to process application

- 53 people assisted with ID application process and received sponsorship for applications through Mobile Wellness

6. Reunification and Reintegration : Families refusing to accept their children/ assaults by community

- 5 have been reunified with their families facilitated by Dept of Correctional Services & Dept of Social Dev

7. Shelters and Halfway Houses: All facilities that keep drug users have to be registered with DSD, pre Treatment facilities are not catered for in the Act

- Identified facility that can be used as a transitional shelter to accommodate homeless people and link them with out patient treatment programmes - Sakhithemba at Illovo and ARK at Peacevale



CONSTRAINTS

- Availability and easy access to drugs (whoonga and dagga) within Albert Park precinct – mopping whilst the tap is running
- Only one public rehabilitation centre available in Durban with bed capacity of 116 but presently accommodates 74 people due to renovations and the Act prescribes that the Minister can establish and manage at least 1 per province
- Non availability of rehabilitation centres for children under 18 years including girls except for a subsidized facility operated by Durban Children’s Home – caters for only 10 children over 3 months
- Referral to PHC ‘s not effected due to lack of coordination
- Private rehabilitation centres too expensive
- Some respondents who were referred to Dennis Hurley Centre for services did not follow up on appointments whilst others wanted **immediate accommodation and rehabilitation by service users**
- Unwillingness to be reunited with families prior to rehabilitation or detoxification which is not easily available to users



STRUCTURAL CONSTRAINTS

- Social Development realm an unfunded mandate within local govt therefore there is no social development strategy for EMA but this has commenced and is still work in progress
- Lack of Shelters to accommodate homeless people and those abusing drugs
- Prevention and Treatment of Drug and Substance Abuse Act 2008 is Dept of Social Development mandate but requires multidisciplinary approach – not clear as to who has the coordinating role except municipality to establish local drug action committees
- Arrests are constrained by lack of detention facilities within SAPS – some people were to be transported to Ntuzuma SAPS hence were released on warning
- Rotation of Metro Police deployed onto the programme, continuity and commitment compromised
- Most foreign nationals not co-operative and refused to give information on the pretence that they do not understand language



*“Action springs not from thought but from a readiness for responsibility”
Dietrich Bonhoeffer*

THANK YOU