



## POST LEARNING EVENT REPORTING TEMPLATE

As part of eThekweni Municipality's commitment to strengthen our organisation's culture of learning and sharing, this form presents information on a recent out of town trip, visit, learning exchange undertaken by an official from the municipality. This information will be posted on the MILE website ([www.mile.org.za](http://www.mile.org.za)) in the interest of advancing our **KNOWLEDGE MANAGEMENT** agenda. Thank you for taking the time to complete the form.

### 1. What was the NAME OF THE EVENT?

GWAVACON 2012

### 2. The DATE attended:

10/12/2012 to 10/18/2012

### 3. VENUE

(further details on venue)

Germany,

GWAVACon Europe is an annual event where training classes, workshops and information sessions are presented by experts in their field around technologies from Novell, GWAVA, SEP sesam, SkyPro and many others.

This conference is for the following people:

System Administrators and Engineers that want to gain a deeper technical knowledge and insight around these technologies CIOs, IT Directors and IT Managers who want to have a better understanding on how these technologies can benefit their organisations in terms of performance and costs

Organisations and individuals that have no knowledge of these platforms and solutions and want to understand how the NEW technologies from these organisations can benefit, improve performance and reduce costs within their current environments

**4. OFFICIALS WHO ATTENDED?**

P WATKINS  
C ATKINSON  
N GABA  
N RAMPERSAD

**5. What area of expertise did the event cover?**

- |                                    |                                     |                                       |                                     |                            |                          |
|------------------------------------|-------------------------------------|---------------------------------------|-------------------------------------|----------------------------|--------------------------|
| Culture, heritage and sport        | <input checked="" type="checkbox"/> | Engineering and the built environment | <input checked="" type="checkbox"/> | IT and Finance             | <input type="checkbox"/> |
| Economic development and Tourism   | <input type="checkbox"/>            | Health and Safety                     | <input type="checkbox"/>            | City strategy and planning | <input type="checkbox"/> |
| Energy and the natural environment | <input type="checkbox"/>            | Good governance                       | <input type="checkbox"/>            |                            |                          |

Other:

**6. What was the PURPOSE OF THE EVENT, THE BROAD OBJECTIVES, AND THEMES? Why was it of importance?**

GWAVACon Europe is an annual event where training classes, workshops and information sessions are presented by experts in their field around technologies from Novell, GWAVA, SEP sesam, SkyPro and many others. Organisations and individuals that have no knowledge of these platforms and solutions and want to understand how the NEW technologies from these organisations can benefit improve performance and reduce costs within their current environments.

**7. What in your opinion are some of the KEY LEARNINGS that you came away with? In other words, what stood out for you? Were there any "aha!" learning moments that you can share with colleagues? What were some of the KEY OBSERVATIONS that were important or different?**

Novell, GWAVA, SEP sesam,

**8. As a result of this event, what is the ONE CHANGE that you may consider making backing back at work, if any? What follow ups are envisaged?**

Upgrade to GroupWise 2012 and all other flagship utilities

9. Please indicate details of useful CONTACTS AND NETWORKS that were established during the event?

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10. One of the key functions of our MILE website is to serve as a repository of LEARNING DOCUMENTATION, VIDEOS, PHOTOGRAPHS AND OTHER RESOURCE MATERIAL. Please can send such material to [mile@durban.gov.za](mailto:mile@durban.gov.za) so that it can be uploaded onto our website.

**THANK YOU FOR HELPING TO BUILD A LEARNING ORGANISATION**