



POST LEARNING EVENT REPORTING TEMPLATE

As part of eThekweni Municipality's commitment to strengthen our organisation's culture of learning and sharing, this form presents information on a recent out of town trip, visit, learning exchange undertaken by an official from the municipality. This information will be posted on the MILE website (www.mile.org.za) in the interest of advancing our **KNOWLEDGE MANAGEMENT** agenda. Thank you for taking the time to complete the form.

1. What was the NAME OF THE EVENT?

4th International Water Association Specialists Conference

2. The DATE attended:

09/10/2017 to 11/10/2017

3. VENUE

(further details on venue)

South Africa, Skukuza Conference Centre

4. OFFICIALS WHO ATTENDED?

Dr Sean O'Donoghue, Senior Manager: CPB

5. What area of expertise did the event cover?

- | | | | | | |
|------------------------------------|--------------------------|---------------------------------------|-------------------------------------|----------------------------|--------------------------|
| Culture, heritage and sport | <input type="checkbox"/> | Engineering and the built environment | <input type="checkbox"/> | IT and Finance | <input type="checkbox"/> |
| Economic development and Tourism | <input type="checkbox"/> | Health and Safety | <input type="checkbox"/> | City strategy and planning | <input type="checkbox"/> |
| Energy and the natural environment | x | Good governance | <input checked="" type="checkbox"/> | | |

Other: Water governance and management

6. What was the PURPOSE OF THE EVENT, THE BROAD OBJECTIVES, AND THEMES? Why was it of importance?

Utilities providing water for their cities need to work hand in hand with basin stakeholders to ensure water security for their cities. IWA is developing a Basin Action Agenda which will provide guidance pathways to influence and activate utilities, cities and their industries to become water stewards working with basin and catchment organisations, as well as other water management stakeholders (e.g. agriculture and mining). The workshop is part of a series at IWA events in developing the Action Agenda, and will be finalised for the 2018 IWA World Water Congress in Tokyo. This workshop will focus on sharing experiences and identifying approaches to develop guidance for urban stakeholders to better manage water quantity and quality through actions at the catchment level.

7. What in your opinion are some of the KEY LEARNINGS that you came away with? In other words, what stood out for you? Were there any "aha!" learning moments that you can share with colleagues? What were some of the KEY OBSERVATIONS that were important or different?

The importance of partnerships in implementing sound water-management community-governed projects. Whilst I was presenting in the first of my two panels (10th Oct), the storm in Durban was raging, and I was able to use WhatsApp during my presentation to refer to messages from our WhatsApp emergency line for our Palmiet Project (the topic of my presentation) and able to show that no loss of lives was reported, and that we had real time info on community conditions there. It was a first for me.

8. As a result of this event, what is the ONE CHANGE that you may consider making backing back at work, if any? What follow ups are envisaged?

We need to make more effort to connect across projects where we share similar objectives. We will be drawing in our similar projects in the city as we plan city-wide implementation of the Sihlanzimvelo Project.

9. Please indicate details of useful CONTACTS AND NETWORKS that were established during the event?

Available upon request