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# Public Sector Knowledge Management in a Knowledge Economy: The Case of eThekweni Metropolitan Municipality

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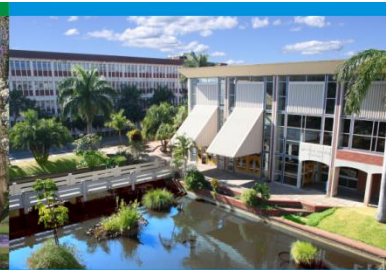
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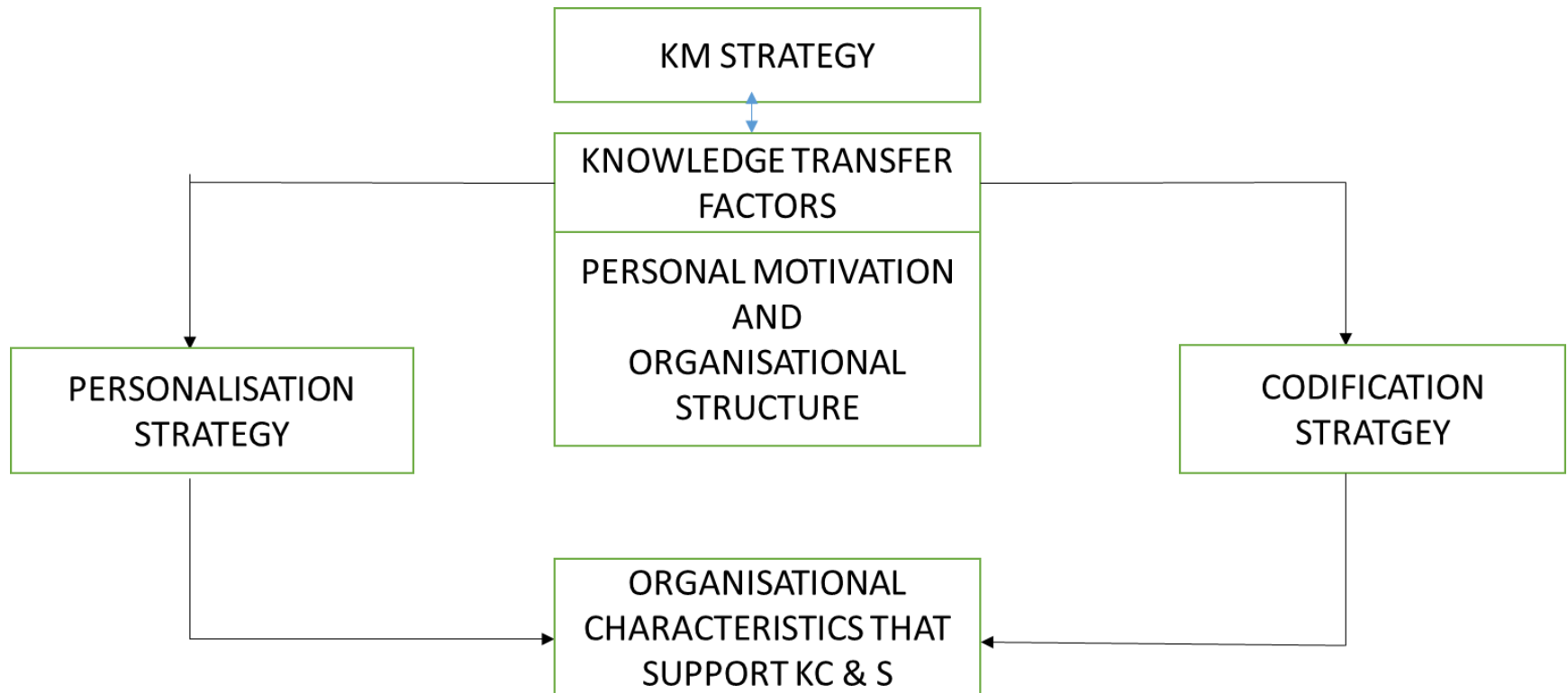
# Introduction

- Literature Review and Research Problem
- Theoretical Framework
- Research Methodology
- Discussion and Findings
- Recommendations

# Literature Review and Research Problem

- Knowledge Management in a developmental context
- Knowledge Creation and Sharing Process
- Knowledge sharing and creation strategies

# Theoretical Framework



# Research Methodology

- Research Design and Strategy
- Sampling Strategy and Technique
- Data Collection and Data Quality Control
- Data Analysis

# Discussion and Findings

- Relationship Analysis
  - Hierarchy vs Communication Flow
  - Political influences vs knowledge creation and sharing
  - Social Interaction vs Organizational growth
  - Rewards vs Teamwork

# Discussion and Findings

- Knowledge is situated in systems of ongoing practices
- Knowledge is rooted in social interaction as a form of social learning
- KM in 2015 was practised in a fragmented manner
- KM facilitated by virtue of hierarchical structure

# Recommendations

- Evidence based need for:
  - Organisational assessment
  - Top management support
  - Human capital, funding and resources